12. The spacing of the forks should be properly adjusted to engage a loaded pallet as follows:
   A. As close together as possible and central.
   B. Spread as far as possible
   C. Spread so as to take an equal weight on each fork.

13. If a load appears to be unsafely stacked and in danger of collapse, you should:
   A. Leave it alone, and report its condition to the supervisor.
   B. Pick the load up very carefully and travel with extreme caution.
   C. Leave you truck and re arrange the load before taking it away.

14. When travelling, the load must be positioned:
   A. As far forward as possible, so that the tips of the forks do not stick out beyond the load.
   B. With its narrower face touching the vertical face of the forks
   C. With its wider face touching the vertical face of the forks.

15. When stacking, your approach to the stack should be:
   A. With the load low and mast / forks tilted fully backwards.
   B. With the load low and mast / forks vertical.
   C. With the load raised to just clear of the top of the stack, with mast / forks fully tilted backwards.

16. When turning 90° from a narrow gangway into a broad aisle, you should prepare by positioning the truck:
   A. In the middle of the aisle.
   B. To the side nearer the corner.
   C. To the side further away from the corner.

17. When following another truck, you should allow a minimum separation distance of:
   A. Two truck lengths.
   B. One truck length.
   C. Three truck lengths.

18. When driving along a broad aisle or gangway, the route of the truck should normally be:
   A. Along the centre of the aisle.
   B. Along the left hand side of the aisle.
   C. Along the right hand side of the aisle.

19. The truck should normally be driven:
   A. Slowly and deliberately at all times.
   B. At a speed consistent with the type of load and general work conditions.
   C. At a speed to keep up with the pressure of work.

20. The correct way to approach a stack is:
   A. To drive slowly and inch forward so that the tips of the forks are almost touching the stack, then raise the forks.
   B. To stop approximately a truck length from the stack, raise the forks, and then drive slowly forward.
   C. To stop approximately 150 mm (6 inches) from the stack and then raise the forks.